

Mediator and Client provide domestic and international mediation organizations with a low cost platform for securely and quickly extending mediation cases onto the web. Employing the latest security encryption and designed especially for legal communications, Mediator and Client is equipped with a powerful suite of communication tools and document management features. Mediator and Client delivers benefits that help both your clients and opposition stay on course.

Mediator and Client is a hosted web application that is a part of our powerful Collaborative Network application and requires only a web browser and internet access to use. You can use the easy point-and-click interface without any training and you can be using Mediator and Client with your clients in as little as fifteen minutes from now. Our approach with Mediator and Client is designed to meet your objectives. The bottom line is that your results are guaranteed..

MEDIATOR AND CLIENT ADVANTAGES

Rainmakers

Most clients and mediator prospects believe only the best mediators have client extranets. We know you are one of the best mediators already and our software will help enforce that legacy. In person, video and telephone is how mediator value is normally delivered. With our software you can enhance that value by being connected to your clients and other mediators around the clock.

Mediation Documents

Mediation intake forms and mediation documentation, tasks with to-do dates, correspondence and more of the mediation materials are in one place available around the clock. The online calendar makes it easy to automatically remind clients of an important date or milestone and with our Client Documents folder, anything you put in the folder is automatically in all your clients folders.

Always Be There

Increase client contact frequency and deliver more mediation services for the clients dollar by putting yourself and your practice online in one of our client-mediator internet offices. Mediator and Client will never substitute for your in-person advice, but it is always on, always available around the clock, providing clients with your professional direction when you are not available.

Extend Your Reach

When travel distance prohibits regular face to face meetings then telephone and email becomes your delivery platform. With Mediator and Client you can hold discussions, have instant message exchanges, put the entire mediation documentation in the files area, set client goals and the tasks to achieve those goals, and put your video and audio online.

Extend Your Hours

Clients to last a lifetime even if you're not engaged. With our unlimited clients pricing your clients mediation history can continue long after the engagement ends. After the phone calls and personal visits stop, our mediator software can be there for your client to visit with, refresh themselves with your mediator experience, and perhaps prompt them to give you another call.

Client Satisfaction

Your clients who experience a greater sense of personal attention and satisfaction from you always have more focus towards their goals and towards applying your legal advice, than clients who feel distant from you. Mediator and Client software guarantees more personal attention and convenience for your clients through its always on, always there, internet access.

PRODUCT FEATURES

Easy Mediation Management

It is easy for one paralegal, in a small amount of weekly time, to manage Mediator and Client for an office of mediators. Many single mediator offices without paralegal help use Mediator and Client to lower operational expenses by managing more client communication in less time.

Communication

With the optional (you can turn it on or off) built in Discussions and Instant Message you can expand on your client reach. The Discussions and Instant Message are one-to-one, client and mediator, with a securely encrypted archive of prior discussions and messages.

Custom Branding

Upload your logo to the page header which replaces our logo to create a custom branded site for your clients. Additionally to the logo, you can put in your title, name and subtitle that also appear in the header for your clients.

Notifications

Your home page Notifications will keep you informed when anything changes in any client mediation group. No more wondering what is going on in all those client mediation groups you created. Now you know when a document changes or a client task is complete.

Automated Add Process

Enter a clients name and email address, click "enter" and we take care of the rest in just seconds. We send email with their username and password, create their workspace, populate the files you want, and create their record in your client directory.

Security

Adjustable security settings for clients and staff with file and folder access fully configurable. We encrypt your data during transmission and in our database. This web application is compliant with HIPAA standards and all state and federal security guidelines.

Essential Tools

Calendars, client and office directories, client billing system, and an Administrator menu to manage your subscription. Use client calendar to send email reminder notices of events and the client billing system emails and archives the PDF created invoices.

File Folders

A complete file and folder management system including drag and drop rearranging. Upload multiple documents simultaneously and manage document versions with our version system. No limit on storage space or bandwidth for files of all types.

Mediator and Client is not designed as a replacement for your professional advice, it is to assist in keeping your professional advice and guidance in front of your client around the clock, available from anywhere with internet access. Mediator and Client is an excellent mediation tool to assist your client, a way for you to extend your reach, to always have a shared workspace between you and your clients. Mediator and Client can be there for your client after the personal setting ends and provide your client with ongoing case mediation review and communication tools

OUR PROMISE

Whatever client communication problems you are facing,

we will help you solve them.

Whatever your client retention goals are,

we will help you reach them.

Whatever your dreams are for a bigger business in the future,

we will help you build them.

PRICING

For more subscription details please read the pricing page at clctechnology.com

One subscription provides

- Unlimited clients, guests and users
- Unlimited office staff
- Unlimited data storage and transfer
- Unlimited telephone support
- Rebranding with your logo
- Free software upgrades
- Free first month of service
- Monthly payment statements emailed

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